

# American Public University System

American Military University | American Public University

July 15, 2022

Katherine Fisne  
Academics

Dear Katherine,

Congratulations on being nominated and selected as an award recipient in the APUS Rewards and Recognition (R&R) Program. You are receiving a Learning Award for those who promote knowledge and understanding among students, faculty, or staff.

Your nominator Tonia Parker noted:

With our transition to the chair model, and with a colleague leaving and my temporarily taking on an additional department, I got thrown head first into new course development without any training or experience with our processes. I suddenly had five courses in various stages of development that were scheduled to launch with the new catalog, and I had no idea what I was supposed to do with them. Katt was extremely helpful in helping me understand what I needed to do to get these courses off of the ground, which was a challenge for three of them as they had been created by a contracted SME, so I didn't even have a faculty lead to lean on or turn to to fix things. As everyone knows, our course development process is not very user friendly, and I didn't want to put a lot of burden on my colleagues who had previously been program directors to teach me, as they were struggling to learn their own new roles. Katt was very responsive to my questions and met with me to walk me through the process. She also shared checklists she was working on that outlined the overall course development process, which was a huge help as it gave me a reference for figuring out where I was and what needed to be done. I would have been completely lost had Katt not essentially taken me by the hand and walked with me to the finish line. I am very appreciative of her guidance.

We appreciate your hard work and dedication to live out our Core Values, to serve students, and support University colleagues. A copy of this memo will be retained in your personnel file.

Sincerely,



Dr. Vernon C. Smith  
Provost